# Lightware

User's Manual



# DP-OPT-TX150 DP-OPT-RX150

Fiber Optical Multimedia Extender



# Important Safety Instructions

To disconnect the equipment safely from power, remove the power cord from the rear of the equipment, or from the power source. The MAINS plug is used as the disconnect device, the disconnect device shall remain readily operable.

There are no user-serviceable parts inside of the unit. Removal of the cover will expose dangerous voltages. To avoid personal injury, do not remove the cover. Do not operate the unit without the cover installed.

The appliance must be safely connected to multimedia systems. Follow instructions described in this manual.

#### Ventilation

For the correct ventilation and to avoid overheating ensure enough free space around the appliance. Do not cover the appliance, let the ventilation holes free and never block or bypass the ventilators (if any).

#### WARNING

To prevent injury, the apparatus is recommended to securely attach to the floor/wall or mount in accordance with the installation instructions. The apparatus shall not be exposed to dripping or splashing and that no objects filled with liquids, such as vases, shall be placed on the apparatus. No naked flame sources, such as lighted candles, should be placed on the apparatus.

# Waste Electrical & Electronic Equipment WEEE

This marking shown on the product or its literature, indicates that it should not be disposed with other household wastes at the end of its working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate this from other types of wastes and recycle it responsibly to promote the sustainable reuse of material resources. Household users should contact either the

retailer where they purchased this product, or their local government office, for details of where and how they can take this item for environmentally safe recycling. Business users should contact their supplier and check the terms and conditions of the purchase contract. This product should not be mixed with other commercial wastes for disposal.

#### **Caution: Laser product**



**INVISIBLE LASER RADIATION** AVOID DIRECT EYE EXPOSURE CLASS 3R LASER PRODUCT Radiated wavelengths: '78 nm. 800 nm. 825 nm. 850 nm. 911 nm. 980 nm Output power <= 1 mW Classified by EN 60825-1:2008



Symbol	
	Direct c
$\sim$	Alternat
	Double i
	Laser ra
谷	Caution

# **Common Safety Symbols**

Description
eurrent
ting current
insulation
adiation
: for indoor use only

# Symbol Legend

The following symbols and markings are used in the document:

WARNING! Safety-related information which is highly recommended to read and keep in every case!

**ATTENTION!** Useful information to perform a successful procedure; it is recommended to read.

INFO: A notice which may contain additional information. Procedure can be successful without reading it.

DEFINITION: The short description of a feature or a function.

TIPS AND TRICKS: Ideas which you may have not known yet but can be useful.

# **Navigation Buttons**



Go back to the previous page. If you clicked on a link previously, you can go back to the source page by clicking the button.



Step back one page.



# **Document Information**

All presented functions refer to the indicated products. The descriptions have been made during testing these functions in accordance with the indicated Hardware/Firmware/Software environment:

Item	Version
Lightware Device Controller (LDC) software	1.20.0
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Hardware	v11

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# Introduction

Thank You for choosing Lightware's DisplayPort Fiber Optical extender devices. In the first chapter we would like to introduce the device highlighting the most important features in the below listed sections:

- DESCRIPTION
- MODEL DENOMINATION
- BOX CONTENTS
- FEATURES OF THE DEVICE
- TYPICAL APPLICATIONS

# 1.1. Description

DisplayPort is one of the newest video interface standards. Using DisplayPort, high resolution video and excellent guality audio can be transmitted. The interface's 10.8 Gbps bandwidth is capable of transmitting 2560x1600@60Hz pixel resolution video with full support of content protection (HDCP). UHD and 4Kx2K resolution can be achieved up to 30Hz frame rate.

Intelligent HID Emulation is provided for two devices with full transparency. The special HID devices - including keyboard and mouse - are emulated by the extender and transparently transferred to the computer with the result that no extra drivers are required for the proper functionality, it's as easy as Plug & Play, DP-OPT-TX150 has 2 extra local USB ports with a built-in HUB and can be connected to the PC/Mac with a single USB cable.

When connecting a DVI or HDMI display through an adaptor cable, Dual-mode DisplayPort graphic cards reconfigure their outputs to DVI or HDMI accordingly. Lightware DisplayPort extenders support Dualmode port extension and adaptor cables.

Lightware's DisplayPort extenders can be used with Thunderbolt sources and devices. The extender pair and the DisplayPort monitor have to be placed at the end of the Thunderbolt chain. Apple Thunderbolt Display is not supported.

Single Fiber Technology makes these units fully DisplayPort 1.1a and HDCP 1.1 compliant without the need of a second fiber cable or copper connections. To simplify cabling, the bidirectional communication necessary for DisplayPort Link Training, HDCP handshaking and USB transfer - is performed on the same fiber core that transmits the video signal. Both receiver and transmitter are remote configurable from either side through the mini USB connector.

# 1.2. Model Denomination



# 1.3. Box Contents



**DP-OPT Transmitter** or Receiver



USB cable with mini-B and type-A connector (1 pc./extender pair)

# 1.4. Features of the Device





DisplayPort signal is transmitted using only one multimode 50/125 fiber optical cable with SC connector.

#### No Signal Latency With Zero Frame Delay



# DUAL MODE

DVI or HDMI display device can be connected to DP-OPT-RX150 through a passive adaptor thus forces the source to send DVI/HDMI signal.



When the extenders are in HDMI mode, HDCP can be enabled or disabled to prevent unnecessary encryption to ensure compatibility.





DC adaptor with interchangeable plug



Safety and Warranty info, Quick Start Guide

#### Supports Highest Resolutions

Transmitting DisplayPort 1.1a video signals up to 10.8 Gbps bandwidth, e.g. 2560x1600 pixels at 60 Hz or 4096x2400 pixels at 30 Hz.

#### **One Multimedia Fiber Cable**

The signal management architecture ensures that there is no delay added between the input and the output.

#### **Dual-mode DisplayPort**

#### HDCP Enable/Disable



#### USB KVM Extension

The source computer can be controlled remotely by USB HID devices (e.g. mouse, keyboard) connected to DP-OPT-RX150, as their signal is transmitted through the fiber cable.



#### USB 2.0 HUB

DP-OPT-TX150 connected to a computer via USB can be used as a local USB HUB with two USB 2.0 ports.



#### Thunderbolt

Sources with Thunderbolt port are also supported just connect a miniDP-DP cable between the source and DP-OPT-TX150.



#### Front Panel LEDs

Immediate feedback about the status of connected DP source and monitor. Fiber link-, USB- and HDCP-status are also shown on the front panel.



#### **USB** Control

USB management, information about connected devices and firmware upgrade can be accessed with Lightware software via USB connection.



#### **Universal Power Adaptor**

Equipped with a universal +5V DC power adaptor, which accepts AC voltages from 100 to 240 Volts with 50 or 60 Hz line frequency.



#### Kensington Security Slot<sup>®</sup> Support

The security slot can be found on the side of the units for theft protection.

# **1.5. Typical Applications**



Stand-alone Diagram with a High-resolution DP monitor



Daisy-chained Thunderbolt Devices and a LED Cinema Display



# Installation

The chapter is about the installation of the device and connecting to other appliances, presenting also the mounting options.

- MOUNTING OPTIONS
- CONNECTING STEPS
- SECURITY SLOT

# 2.1. Mounting Options

WARNING! For the correct ventilation and to avoid overheating ensure enough free space around the appliance and do not cover it.

INFO: In order to get the necessary mounting accessory please contact sales@lightware.com.

#### 2.1.1. Rack Shelf Mounting

The 1U high rack shelf provides mounting holes for fastening four DP-OPT\_150 extenders and put them into a standard rack cabinet (width of the Rack shelf is 448 mm - without the ears). Fix the device to the Rack shelf as shown in the figure:



#### 2.1.2. UD-kit Mounting

Mounting with UD-kit (Under desk)



Mounting with UD-kit Double (Under Desk Double)



# 2.2. Connecting Steps



Transmitter and the Receiver. POWER Connect the power adaptor to the DC input on the receiver first, then to the AC power socket or use Lightware's rackmountable Power Supply Units.

# 2.3. Security slot

A Kensington-compatible security slot can be found on the side of the units for theft protection. (Security cable is not supplied with the extenders.)

Connect a multimode fiber optical cable between the



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# **Product Overview**

The following sections are about the physical structure of the device, input/ output ports and connectors:

- ▶ DP-OPT-TX150
- DP-OPT-RX150
- ELECTRICAL CONNECTIONS

# 3.1. DP-OPT-TX150



## POWER LED

- **ON:** the unit is powered on.
- BLINKING: an error has occurred and device is out of normal operation, or it is in bootload mode (during firmware upgrade).

#### **2** FIBER LINK LED

- **ON:** the link is active between the extenders and ready to use.
- BLINKING: is no connection between the extenders.

## MONITOR LED

ON: a sink device is connected to the output port of the receiver.

# 4 HDCP LED

- ON: DP signal transmission is in progress or HDCP encryption is enabled during DVI/HDMI transmission.
- **OFF:** a DVI or HDMI display is connected to the receiver (via an adaptor cable) and HDCP is disabled (thus the source is forced to send non-encrypted stream). For more information about the HDCP setting, see the HDCP Setting section.

# **5** USB LINK LED

- ON: HID extension is active.
- BLINKING: the USB channel is ready to use but HID extension is not active (e.g. there is no USB HID device connected to the receiver or the computer is powered off).
- **OFF:** the USB channel between the extenders is not ready.

# 6 K+M EMULATE LED

- OFF: the transmitter is in transparent USB mode (default).
- BLINKING: the transmitter is in configuration USB mode; see the USB Modes section for more information.



2

3 DisplavPort Input

(4) **USB** Connector

5 SC Fiber Connector



Connect the output of the supplied +5 V power adaptor. Lightware's rack mountable power supply can also be used (PSUx10-200 or PSUx20-400).

Local USB Ports The transmitter has a built-in USB HUB. These local USB 2.0 ports can be used as extra USB ports connected to your computer but without extension.

> DisplayPort 1.1a input connector. Applied cable shall not be more than 2 m. See the DP Input and Output Ports section for more information about the connector.

> USB mini-B type connector. Connect to the computer if USB HUB or USB KVM (HID) features are used. Control functions (with Lightware Device Controller) and firmware upgrade are also performed through this connector.

> SC fiber optical output connector. Connect to the receiver by a multimode fiber cable.

# 3.2. DP-OPT-RX150



# POWER LED

- ON: the unit is powered on.
- BLINKING: an error has occurred and device is out of normal operation, or it is in bootload mode (during firmware upgrade).

## PIBER LINK LED

- ON: the link is active between the extenders and ready to use.
- BLINKING: is no connection between the extenders.

# **3** SOURCE LED

- **ON:** powered DP source is connected to the transmitter.
- BLINKING: an HDMI adaptor cable is connected to the receiver to indicate HDMI mode operation.

# 4 HDCP LED

- **ON:** DP signal transmission is in progress or HDCP encryption is enabled during DVI/HDMI transmission.
- OFF: a DVI or HDMI display is connected to the receiver (via an adaptor cable) and HDCP is disabled (thus the source is forced to send non-encrypted stream). For more information about HDCP setting, see the HDCP Setting section.

# **5** USB LINK LED

- **ON:** HID extension is active.
- **BLINKING:** the USB channel is ready to use but HID extension is not active (e.g. there is no USB HID device connected to the receiver or the computer is powered off).
- **OFF:** the USB channel between the extenders is not ready.

# **6** K+M EMULATE LED

- OFF: the transmitter is in transparent USB mode (default).
- BLINKING: the transmitter is in configuration USB mode.



- **DC** Connector Connect the output of the supplied +5 V power adaptor. Lightware's rack mountable power supply can also be used (PSUx10-200 or PSUx20-400).
  - Ports for USB HID (Human Interface Device, e.g. mouse, keyboard, or presenter) and USB HUB devices (e.g. keyboard with built-in USB HUB). Only HID devices are extended to the source computer. (The symbols are just recommendations; mouse can be plugged into the port indicated with keyboardsymbol and vice versa.)
- DisplayPort 3 Output

USB Ports

2

DisplayPort 1.1a output connector for display devices with DisplayPort connector. The applied DP-DP cable shall not be more than 2 m. DP adapters with DVI or HDMI connector are also supported. See the DP Input and Output Ports section for more information about the connector.

USB Connector

SC Fiber

Connector

5

USB mini-B type connector for control functions (with Lightware Device Controller) and firmware upgrade.

SC fiber optical input connector. Connect to the transmitter by a single multimode fiber cable.

# 3.3. Electrical Connections

## 3.3.1. Fiber Optical Connector

receptacles.

#### 3.3.2. DP Input and Output Ports

#### 3.3.3. USB Connectors

connectors are the same.

The extenders are assembled with standard SC

DP-OPT-TX150 and DP-OPT-RX150 provides DisplayPort connectors with Dual-mode support. When a passive adapter is connected to the

receiver, the source device is forced to switch to DVI/HDMI mode.

Standard USB connectors are built in the extenders supporting different features, but the pinout of the









# Operation

This chapter is about the powering and operating of the device describing the video and USB functions:

- POWERING ON
- USB MODES
- HDCP SETTING
- DP MODE AND HDMI MODE

# 4.1. Powering On

ATTENTION! When building an electronic system, make sure that all of the devices are powered down before connecting them. Powered on devices may have dangerous voltage levels which can damage sensitive electronic circuits.

After the system is complete, connect the DC power cable to the extender unit and then to the power outlet. The unit is immediately powered ON.

After the extender units are initialized, the attached DP source and monitor can be powered on.

ATTENTION! If the power LED does not light up upon power-up, the unit is most likely damaged and further use is not advised. Please contact support@lightware.com.

INFO: The laser becomes enabled any time the transmitter is powered on. This is done to avoid accidental laser loss problems.

## 4.1.1. Setting up USB Devices

DP-OPT-RX150 handles USB HID devices (Human Interface Device), which are input devices like mouse, keyboard, presenter, pointing device, etc. However USB HUBs are supported (like those keyboards, monitors that have built-in USB HUB), only two devices are available for extension at the same time.

When the transmitter is connected to the computer by the USB cable, it can be used as a local USB 2.0 HUB. To build the USB connection, do the following steps:

- Step 1. Connect the supplied USB cable to the transmitter's mini USB connector.
- Step 2. Connect the other end of the USB cable into an empty USB slot on the computer.
- Step 3. Connect the HID device(s) to the receiver.

INFO: If the previously used USB devices are connected through the extenders to the computer, they may be handled as new hardware by the operating system at the first time.

# 4.2. USB Modes

Two channels are used for the USB communication between the extenders. Channel A1 is always transparent and one USB HID device is always operable. The other channel's state can be set which determines the current USB mode.

#### Transparent USB Mode

Both channels are available for USB HID devices connected to the receiver. Default setting is transparent USB mode which means both USB HID devices connected to the receiver are transparently transmitted to the source computer.



#### **Configuration USB Mode**

Configuration USB mode is an option where the extenders' USB settings can be configured by using the Lightware Device Controller. One channel (A1) is available for a USB HID device, the other channel (A2) is reserved for communication.



INFO: The USB mode has an effect only on the transmitter's state. Receiver is always in configuration mode. Setting the USB mode on the receiver effects only the transmitter.

USB channels in Transparent mode

USB channels in Configuration mode

## 4.2.1. Changing the USB Mode

The USB mode can be changed in the transmitter or in the receiver but in latter case make sure that the extenders are linked by the fiber cables.

**ATTENTION!** If the USB mode is changed in the receiver when the extenders are not connected by fiber cable, the setting is store in the receiver and the USB mode will be changed after reconnecting.

**Step 1.** Power ON the extender(s) and locate the hidden function button on the bottom side.

Step 2. Press and keep pressed the



paper clip) for about two seconds. Release the button not more than five seconds.

button by a thin tool (e.g.

Step 3. The current USB mode is visible on the front panel.

**ATTENTION!** When the configuration mode is active, only one USB HID device can be used: the one that was connected to the receiver at first.

INFO: Default setting (transparent mode) is restored when the device is powered on.

# 4.3. HDCP Setting

When a non-HDCP compatible sink is connected to the receiver, the source can be forced to output non-encrypted signal if the content is not protected. For more information about the HDCP management, see the HDCP Management section.

HDCP is enabled as a default setting but can be changed as follows:

**Step 1.** Locate the hidden function button on the bottom side of the extender (either on TX150 or RX150).

**Step 2.** Press and keep pressed the hidden function button by a thin tool (e.g. paper clip) for at least 10 seconds (pressing the button for a



shorter period changes the USB mode instead). If the extenders are in HDMI mode the 'HDCP enable' LED status is changed before releasing the button. **ATTENTION!** The HDCP setting can be changed in DP mode, but in this case the 'HDCP enable' LED will not show the change. The setting will be effective only after switching to HDMI mode. In DP mode HDCP is always enabled.

INFO: The HDCP setting is available in both extenders.

# 4.4. DP Mode and HDMI Mode

The extenders work in two modes according to the connected display device:

#### **DisplayPort Mode (DP-DP cable)**

When the DP output port of the transmitter is connected to the DP input port of the display device, the extenders are in DP mode. In this case the source sends DP signal.

#### Display is Connected by a DVI/HDMI Passive Adaptor

When the DP output port of the transmitter is connected to the DVI/HDMI port of the display device through a passive adaptor, the extenders and the source are in HDMI mode. In this case the source sends DVI/HDMI signal. See more information about the Dual mode in the HDCP Setting section.



# **Software Control - Lightware Device Contoller Software**

The extenders can be controlled by a computer through the USB port using Lightware Device Controller (LDC). The software can be installed on a Windows PC or Mac OS X. The application can be downloaded from www.lightware.com. The Windows and the Mac versions have the same look and functionality.

- INSTALL AND UPGRADE
- CONNECTING TO A DEVICE (DEVICE DISCOVERY WINDOW)
- CONTROL MENU
- Real-LIFE EXAMPLES (USB DEVICES AND MODES)
- TERMINAL MENU
- SETTINGS MENU

# 5.1. Install and Upgrade

INFO: After the installation, the Windows and the Mac application has the same look and functionality. This type of the installer is equal with the Normal install in the case of Windows and results an updateable version with the same attributes.

#### Installation for Windows OS

Run the installer. If the User Account Control drops a pop-up message click Yes. During the installation you will be prompted to select the type of the installation: normal and the snapshot install:

Normal install	Snapshot install
Available for Windows and Mac OS X	Available for Windows
The installer can update only this instance	Cannot be updated
Only one updateable instance can exist for all users	More than one different version can be installed for all users

Comparison of the Installation Types

ATTENTION! Using the Normal install as the default option is highly recommended.

#### Installation for Mac OS X

Mount the DMG file with double clicking on it and drag the LDC icon over the Applications icon to copy the program into the Applications folder. If you want to copy the LDC into another location just drag the icon over the desired folder.

#### The Upgrading of the LDC

- Step 1. Run the application.

	Current version: 1.13.0b3			
	Update version: 1.14.0b3			
ptions				
heck for update	es automatically: 🥑			
Remind me later: Next time 👻				
	Proxy settings: Setup			

The **Device Discovery** window appears automatically and the program checks the available updates on Lightware's website and opens the update window if the LDC found updates. The current and the update version number can be seen at the top of the window and they are shown in this window even with the snapshot install. The **Update** window can be also opened by clicking the (?) (About) and the Update button.

Step 2. Set the desired update setting in the Options section.

When the Check for updates automatically option is selected, the LDC tries to find a new version after startup The update can be postponed by setting a reminder; use the drop down list. The proxy settings can be set in a separate window.

Step 3. Click the Download update button to start. The updates can be checked manually by clicking the Check now button.

# 5.2. Connecting to a Device (Device Discovery Window)

There are three tabs for the different type of interfaces: Ethernet, Serial, and USB. Select the **USB** tab to connect to the desired extender.

#### **Establishing the Connection**

Double click on the device or select it and click on the green **Connect** button. Please note that if you connect to the **Transmitter** directly, it must be in **Configuration** mode.

## 5.3. Control menu

The Control menu shows basic information about the extender(s) in three panels. The **Connected** text is displayed in the extender's title that is connected to the computer directly.

Parameter	State and Description
Fiber link	<b>Connected:</b> Transmitter and Receiver are linked <b>Disconnected:</b> no fiber connection
DP link speed and channels	According to the incoming signal (only in DP mode)
Video mode	<b>DisplayPort</b> <b>HDMI:</b> passive adaptor is connected to the receiver
Video source state	ON: source is present in DP mode Not connected: source is not connected n/a: no information about the signal (HDMI mode)
Monitor state	ON: DP or HDMI display OFF: display device is not connected
HDCP enable	checked: HDCP enabled unchecked: HDCP disabled

#### 5.3.1. Video and Link Panel

Basic information is displayed about the extenders and the video signal. If the extenders are linked by fiber cable, they can read information about each other and display.

INFO: Source can be forced to send unencrypted signal (if the content allows) by unchecking the **HDCP enable** setting.

INFO: **HDCP enable** setting can be changed in DP and HDMI mode also, but effects only when DVI/HDMI adaptor is connected. When HDCP is changed in DP mode, the setting is stored and will be applied when an adaptor is connected.

LIGHTWARE Device Discovery	_
Ethernet Devices USB Devices	
USB Devices	
4 Product name	l≟ Serial number
DP-OPT-RX150	12440144
Tools	

The Device Discovery Window

	? 🕞
C	Refresh
	- 1
	- 1
	- 1
	- 1
	- 1
	- 1
	- 1
	- 1
	Connect
	Terminal

#### 5.3.2. Transmitter Panel

Two channels are used for the USB communication, which can be set as described in the USB Modes section. Channel 1 is always transparent, Channel 2 can be set to transparent or configuration mode.

Parameter	State and Description
USB host (computer)	Connected
USB Channel 1 mode	Transparent (always)
USB Channel 1 state	Active Not connected (it depends on the HID devices)
USB Channel 2 mode	Configuration Transparent
USB Channel 2 status	Active

**ATTENTION!** USB Channel 2 mode can be changed by a dropdown menu. When switched to transparent mode, the extender is disconnected from the LDC immediately.

LIGHTWARE	USB DP-OPT-RX150 12440144		Control	© <sup>©</sup> Settings			
	Fiber link: DP Link speed: DP Link channels:	Connected Unknown Unknown		HDCP enable: 🥥		Vide	Vide eo sourc Monito
DP-OPT-TX150		DP-OP1	r-RX150 (Connecte	d)			
USB host (Computer):	Not connected	Connecte	d USB devices				
USB Channel 1 mode:	Transparent		Manufacturer	Product	Туре	Ch	
USB Channel 1 state:	Not connected		MOON	AND	HID Mouse	A2	
USB Channel 2 mode:	Transparent 👻	SEM		USB Keyboard	HID Keyboard	i 🚺 A1	
		Blocked U	ISB devices				
		ID	Na	me	VID	PID	n
							n
		2			-	-	Υr
		3		*			
		4			*		
		5			-	3	
		6					1

The Control Menu

leo mode: Displ rce state: Not c itor state: Not c	ayPort onnected			
Status	VID	PID	Addr	
Active	13EE	0001	2	
Active	1A2C	2124	104	
Block select	ted		ļ	
Block manu	ally			
Remove		Cance	el / Refresh	
Remove a			Apply	
_	_	_	Termina	al

#### 5.3.3. Receiver Panel

The panel consists of the lists that are showing connected and blocked USB devices.

#### **Connected USB Devices**

The listed devices are connected to the receiver's USB ports.

DP-OPT-RX150 (Connec	ted)						
Connected USB devices							
Manufacturer	Product	Туре	Ch	Status	VID	PID	Addr
Kingston		Unknown		Not supported	0951	1666	1
SEM	USB Keyboard	HID Keyboard	A1	Active	1A2C	2124	2

#### Parameters

Parameter	State and Description
Manufacturer, Product, Type	As coded in the USB device.
CH (Channel)	Channel A1 and A2 are used for USB communication. A1 is always transparent, A2 can be switched. The USB device on Channel A1 was connected to the receiver the earliest.
Status	Active: the device is ready to use in transparent mode. Supported: the device is supported, but not active (no channel is available for extension). Unsupported: the device is not USB HID (e.g. pen drive).
VID, PID	Vendor ID and Product ID as coded in the USB device.
Address	See the following section.

#### The Address of the Device

Address of the device plugged in 1 = 1 and the device plugged 1 in = 2. Since USB HUB can be connected to the receiver, the addresses are determined as follows:

- Address of the USB HUB: 100 (not visible)
- Address of the USB device connected to the first port of the USB HUB: 104

DP-OPT-RX150 (Connect	ted)						
Connected USB devices							
Manufacturer	Product	Туре	Ch	Status	VID	PID	Addr
MOON	AND	HID Mouse	A2	Active	13EE	0001	2
SEM	USB Keyboard	HID Keyboard	A1	Active	1A2C	2124	104

Above example shows a mouse that is connected to the USB port (Ch A1, Addr 2). The other device is a keyboard, which is connected via an USB HUB – that is why its address is not 1 but 101. Since the extenders are in configuration mode, only one device can be used: the one on channel A1 (the mouse).

However USB HUBs are supported by the receiver, only two devices are active at the same time in transparent mode: the devices which are closest to the root address. If an active device is disconnected, the next valid device (that is the closest to the root) will be active.

INFO: Channel A1 and A2 are assigned to the devices automatically when a new device is connected.

#### **Port Numbers**

The port numbers of the USB HUB determines the priority of the devices. When more devices are connected to an USB HUB, the USB port number determines the priority of the connected devices: the lower number, the higher priority. This priority has an effect when the channels are assigned to the devices.

#### **Blocked USB Devices**

The USB blocking feature allows you to activate the desired devices when more than two USB HID devices are connected to the receiver (two channels are available for USB extension). A typical example is shown in the Example 3: Connecting three USB HID devices and a HUB section.

#### **Blocking a Device**

- Step 1. Click on the Block manually button, or select a device from the Connected USB devices list and click on Block selected button.
- **Step 2.** Check the fields in the appearing window (Device name, Vendor ID, Product ID) and click on **Save** button. The ID is the number of the blocked device in the list.
- Step 3. Click the Apply button in the bottom of the window to save changes. The desired device is added to the Blocked USB devices list and next time when you connect it to the receiver, its status will be displayed as Blocked.

#### **Removing blocked devices**

Step 1. Select the device from the Blocked USB devices list.

Step 2. Click on Remove button.

Step 3. Click on Apply button on the bottom of the screen to save changes.

INFO: The Remove all button will empty the list of blocked devices.

Add device to blocked devices list
ID: 1 🗸
Device Name: <b>Manual State</b> (maximum 24 characters)
VID: 0x
PID: 0x
Save Cancel

# 5.4. Real-life examples (USB devices and modes)

The background of the USB modes, connected USB devices, displayed information can be understood easier by presenting examples.

#### Example 1: Connecting Two USB HID Devices



#### Shown in the LDC:

DP-OPT-RX150 (Connect	ted)						
Connected USB devices							
Manufacturer	Product	Туре	Ch	Status	VID	PID	Addr
MOON	AND	HID Mouse	A2	Active	13EE	0001	1
SEM	USB Keyboard	HID Keyboard	A1	Active	1A2C	2124	2

In a simple case a keyboard and a mouse are connected to the receiver.

In Transparent mode both devices are operable.

In **Configuration** mode only one of them is available (as seen on the screenshot), the keyboard on channel A1. The second row (the mouse) is blinking, showing that the device is not available.

# Example 2: Connecting Two USB HID Devices via an USB HUB



#### Shown in LDC:

DP-OPT-RX150 (Connect	ted)		
Connected USB devices			
Manufacturer	Product	Туре	C
SEM	USB Keyboard	HID Keyboard	A
MOON	AND	HID Mouse	A

This case is similar than the first, but now the mouse and the keyboard are connected to a local USB HUB. The HUB (with 4 available USB ports) is built into the monitor and connected to the receiver (the address of the HUB is 200). The keyboard is connected to the 2nd port (Addr. 202) and the mouse is connected to the 4th port of the HUB (Addr. 204).

In Transparent mode both devices are operable.

In **Configuration** mode only one USB HID device is available (as seen on the screenshot), the keyboard on channel A1. The second row (the mouse) is blinking, showing that the device is out of operation currently – due to the USB mode.

Device tree structure: Root L 100 (USB HUB) L 103 (Keyboard) 104 (Mouse)



#### DP-OPT-TX150, DP-OPT-RX150 – User's Manual

#### Example 3: Connecting three USB HID devices and a HUB



Root 2 (Digital Tablet) 100 (USB HUB) 103 (Keyboard) 104 (Mouse)

**Device tree structure:** 

#### Shown in LDC:

DP-OPT-RX150 (Connec	cted)						
Connected USB devices							
Manufacturer	Product	Туре	Ch	Status	VID	PID	Addr
WACOM	CTE-640-U V4	HID Mouse	A2	Active	056A	0016	2
SEM	USB Keyboard	HID Keyboard	A1	Active	1A2C	2124	103
MOON	AND	HID Mouse		Supported	13EE	0001	104

On the third example three USB devices can be seen. A mouse and a keyboard are connected to the USB HUB that is connected to one of the receiver's USB port. A presenter device is connected to the other USB port (the presenter is listed as "Keyboard").

In **Transparent mode** two devices are operable: the presenter (on channel A1) and the keyboard (on channel A2). The presenter was connected to the receiver the earliest, that is why channel A1 is assigned to the presenter. The address number of the keyboard is lower than the mouse, that is why channel A2 is assigned to the keyboard. If you want to use the mouse, you have to block the presenter or the keyboard (the other option is to disconnect one of them).

In **Configuration mode** only one device is operable: the presenter on channel A1. Second row (the keyboard) is blinking, showing the device is not available – due to the USB mode.

INFO: Channel A1 and A2 are assigned to the devices automatically when a new device is connected; they cannot be changed manually.

INFO: The port numbers of the USB HUB determines the priority of the devices. When more devices are connected to an USB HUB, the USB port number determines the priority of the connected devices: the lower number, the higher priority. This priority has an effect when the channels are assigned to the devices.





#### Shown in LDC:

DP-OPT-RX150							
Connected USB devices							
Manufacturer	Product	Туре	Ch	Status	VID	PID	Addr
Logitech	I -	Mouse	A1	Active	046D	C05A	101
Apple Inc.		-	A2	Active	05AC	1105	104
Apple Inc.				Not supported	05AC	8508	105
Apple Inc.	-	-		Supported	05AC	9226	106
	USB Keyboard	Keyboard		Supported	0461	0010	204
	USB Keyboard	Keyboard		Supported	0461	0010	204

The last example shows a special layout, where an Apple LED cinema display (with built-in USB HUB), a mouse, a keyboard and another simple USB HUB are installed. The layout could cause headache, since the display contains three components which report themselves as HID devices. The result is that the keyboard's address is lower than the components in the display device and the keyboard will be operable neither in configuration-, nor in transparent mode.

The solution in this case is to block the unnecessary devices, shown in the 2nd and 4th rows. (The device in the 3rd row is not supported, it is not necessary to block.) Block the two devices:

DP-OPT-RX150							
Connected USB devices							
Manufacturer	Product	Туре	Ch	Status	VID	PID	Addr
Logitech	•	Mouse	A1	Active	046D	C05A	101
Apple Inc.				Blocked	05AC	1105	104
Apple Inc.				Not supported	05AC	8508	105
Apple Inc.				Blocked	05AC	9226	106
-	USB Keyboard	Keyboard	A2	Active	0461	0010	204

Thus in Transparent mode the mouse and the keyboard will be operable.

In Configuration mode only the mouse is available, that is why the last row is blinking.

Example 4: Using an Apple LED cinema display

Device tree structure: Root -100 (USB HUB - built in the Display device) -101 (Mouse) -104 -105 -106 -200 (USB HUB) -204 (Keyboard)

# 5.5. Terminal Menu

The general purpose of this serial terminal is intended mainly for testing and debugging purposes. Nevertheless, when the window is open, the automatically executed commands can be followed on the screen.

2018.03.08.	15:49:22 >	{I}		
2018.03.08.	15:49:22 <	(I:DP-OPT-RX150)		
2018.03.08.	15:49:22 >	{F}		
2018.03.08.	15:49:22 <	(FW:1.1.11b1 r573)		
2018.03.08.	15:49:23 >	{I}		
2018.03.08.	15:49:23 <	(I:DP-OPT-RX150)		- 8
2018.03.08.	15:49:23 >	{F}		- 8
2018.03.08.	15:49:23 >	{S}		- 8
2018.03.08.	15:49:23 >	{FC}		- 8
2018.03.08.	15:49:23 >	{IS}		- 8
2018.03.08.	15:49:23 >	{PS}		- 8
2018.03.08.	15:49:23 >	{FCREMOTE}		- 8
2018.03.08.	15:49:23 <	(FW:1.1.11b1 r573)		- 8
2018.03.08.	15:49:23 <	(SN:12440144)		- 8
2018.03.08.	15:49:23 <	(CF DP-OPT-RX150 FW:1.1.11 )		- 8
2018.03.08.	15:49:23 <	(CF END)		- 8
2018.03.08.	15:49:23 <	(SL# 0 DP-OPT-RX150 V11)		- 8
2018.03.08.	15:49:23 <	(SL END)		- 8
2018.03.08.	15:49:23 <	(PS 1,0)		
			Ser	nd
			_	

**Terminal Window** 

# 5.6. Settings menu

#### 5.6.1. Device information

Basic information about the extender, such as type, serial number, firmware and hardware revisions are displayed on this tab.

DP-OPT-FX150         Cards         Card Name       Firmware Version       Hardware V         DP-OPT-FX150       FW:1.1.11b1 r573       1000000000000000000000000000000000000	DP-OPT-FX150 12440144 Card Name DP-OPT-FX150 DP-OPT-FX150	Firmware Versi		
Cards         Card Name         Firmware Version         Hardware V           DP-OPT-RX150         FW:1.1.11b1 r573         V11           J         DP-OPT-TX150         FW:1.1.11b1 r573         V11           so         DP-OPT-TX150         FW:1.1.11b1 r573         V11	Card Name DP-OPT-RX150 DP-OPT-RX150	Firmware Versi		
Cards         Card Name         Firmware Version         Hardware V           DP-OPT-RX150         FW:1.1.11b1 r573         V11           DP-OPT-RX150         FW:1.1.11         V11           J         DP-OPT-TX150         FW:1.1.11b1 r573           e0         DP-OPT-TX150         FW:1.1.11b1 r573           g0         DP-OPT-TX150         FW:1.1.11b1 r573           e0         DP-OPT-TX150         FW:1.1.11b1 r573           g0         DP-OPT-TX150         FW:1.1.11b1 r573	Card Name DP-OPT-RX150 DP-OPT-RX150	Firmware Versi		
Cards         Emmarcle Version         Hardware Version           DP-OPT-RX150         FW:1.11b1 r573         1           DP-OPT-RX150         FW:1.11b1 r573         1           DP-OPT-TX150         FW:1.1.11b1 r573         1           eo         DP-OPT-TX150         FW:1.1.11b1 r573           po         DP-OPT-TX150         FW:1.1.11b1 r573           eo         DP-OPT-TX150         FW:1.1.11b1 r573           po         DP-OPT-TX150         FW:1.1.11b1 r573           eo         DP-OPT-TX150         FW:1.1.11b1 r573           eo         DP-OPT-TX150         FW:1.1.11b1 r573	Card Name DP-OPT-RX150 DP-OPT-RX150	Firmware Versi		
Cards         Firmware Version         Hardware V           DP-OPT-RX150         FW:1.1.11b1 r573         1           DP-OPT-RX150         FW:1.1.11b1 r573         1           DP-OPT-TX150         FW:1.1.11b1 r573         1           eo         DP-OPT-TX150         FW:1.1.11b1 r573         1           go         DP-OPT-TX150         FW:1.1.11b1 r573         1	Card Name DP-OPT-RX150 DP-OPT-RX150	Firmware Versi		
Card Name         Firmware Version         Hardware V           DP-0PT-RX150         FW:1.1.11b1 r573         V11           DP-0PT-RX150         FW:1.1.11b1 r573         V11           J         DP-0PT-TX150         FW:1.1.11b1 r573         V11           seo         DP-0PT-TX150         FW:1.1.11b1 r573         V11           J         DP-0PT-TX150         FW:1.1.11b1 r573         V11           seo         DP-0PT-TX150         FW:1.1.11b1 r573         V11	Card Name DP-OPT-RX150 DP-OPT-RX150	Firmware Versi		
Card Name         Firmware Version         Hardware V           DP-0PT-RX150         FW:1.1.11b1 r573         V11           DP-0PT-RX150         FW:1.1.11b1 r573         V11           J         DP-0PT-TX150         FW:1.1.11b1 r573         V11           seo         DP-0PT-TX150         FW:1.1.11b1 r573         V11           J         DP-0PT-TX150         FW:1.1.11b1 r573         V11           seo         DP-0PT-TX150         FW:1.1.11b1 r573         V11	Card Name DP-OPT-RX150 DP-OPT-RX150	Firmware Versi		
DP-OPT-RX150         FW:1.1.11b1 r573           DP-OPT-RX150         FW:1.1.11         V11           J         DP-OPT-TX150         FW:1.1.11b1 r573           e0         DP-OPT-TX150         FW:1.1.11b1 r573           J         DP-OPT-TX150         FW:1.1.11b1 r573           e0         DP-OPT-TX150         FW:1.1.11b1 r573           e0         DP-OPT-TX150         FW:1.1.11b1 r573	DP-OPT-RX150 DP-OPT-RX150		on	Hardware Ver
DP-OPT-RX150         FW:1.1.11         V11           J         DP-OPT-TX150         FW:1.1.11b1 r573         Image: Comparison of the state of th	DP-OPT-RX150	FW:1.1.11b1 r5/	73	
J DP-OPT-TX150 FW:1.1.11b1 r573 eo DP-OPT-TX150 FW:1.1.11 V11 J DP-OPT-TX150 FW:1.1.11b1 r573 eo DP-OPT-TX150 FW:1.1.11 V11		FW:1.1.11		V11
eo DP-OPT-TX150 FW:1.1.11 V11 J DP-OPT-TX150 FW:1.1.11b1 r573 20 DP-OPT-TX150 FW:1.1.11 V11	DP-OPT-TX150	FW:1.1.11b1 r57	73	
J DP-0PT-TX150 FW:1.1.11b1 r573 eo DP-0PT-TX150 FW:1.1.11 V11	DP-OPT-TX150	FW:1.1.11		V11
eo DP-OPT-TX150 FW:1.1.11 V11	DP-OPT-TX150	FW:1.1.11b1 r57	73	
	DP-OPT-TX150	FW:1.1.11		V11
		DP-OPT-TX150 DP-OPT-TX150 DP-OPT-TX150	DP-OPT-TX150 FW:1.1.11b1 r57 DP-OPT-TX150 FW:1.1.11b1 r57	DP-OPT-TX150 FW:1.1.11b1 r573 DP-OPT-TX150 FW:1.1.11

The Device Information Tab

		_
		_
	Serial number	
_		Terminal

#### 5.6.2. Log Tab

#### **Generate Report**

LDC is able to collect information from the extender and save it to a report file. This information package can be sent to Lightware support team when a problem may arise with the extender.

**ATTENTION!** When a report is necessary to generate, always let devices (source, sink) be connected to the extenders, do not disconnect them. Lightware Device Controller will collect information about the USB devices and about their status.

- Step 1. Press the big red Download report labeled button on the Log tab in Settings menu.
- Step 2. LDC collects the needed information in a minute.
- **Step 3.** When the process is finished, the **Save as** dialog box appears. Select the place where you want to save the report file. The default file name can be changed.

The report contains the following information:

- Current command protocol
- The equipment type and serial number
- Firmware version of the controller
- Installed I/O board type and version

#### Generating a Custom Report File

INFO: This function is only for special troubleshooting cases.

Device Controller is able to send a custom command file to the extender. The command file can be generated by Lightware support. This is needed when some special commands has to be used for configuring or troubleshooting.

IGH	TWARE	USB DP-OPT-RX15	i0	12440144	Control	्र <sup>्य</sup> Settings	
Devic	e information	Log					
Report	t						
		Download	report				Ge Ge
Log vi	ewer						
Select a Select d	month: ay:	1970 / 01 - 1 -	View mode:	User Information	Debug		<b>:</b>
Nr	Level	Time		Code	User Information		
2	Notice	01.01.1970.00:02:11 UT	C+0000	FW_INFO			
3	Notice	01.01.1970.00:02:11 UT	C+0000	FW_INFO			
4	Notice	01.01.1970.00:02:11 UT	C+0000	FW_INFO			
6	Notice	01.01.1970.00:04:08 UT	C+0000	BOOT	Matrix booted from . Initialized the motherbo	ard (Compiled: Feb 25 201	4 12:45:5
7	Notice	01.01.1970.00:00:00 UT	C+0000	BOOT	Matrix booted from . Initialized the motherbo	ard (Compiled: Feb 25 201	4 12:45:5
9	Notice	01.01.1970.00:00:00 UT	C+0000	BOOT	Matrix booted from . Initialized the motherbo	ard (Compiled: Feb 25 201	4 12:45:5
11	Notice	01.01.1970.18:13:57 UT	C+0000	BOOT	Matrix booted from . Initialized the motherbo	ard (Compiled: Feb 25 201	4 12:45:5
Dele	te all logs	Delete this log		Hashed rov	vs are possible power off t	ransient events.	



erate report from file
re LOG
Build:0)
uild:0)
uild:0)
Build:0)

Terminal



# **Firmware Upgrade**

The extenders can be upgraded by using Lightware Device Updater (LDU) software via the USB port. The application and the User's manual can be downloaded from www.lightware.com. In order to get the firmware pack with the necessary components (\*. Ifp file) for your specific product, please contact support@lightware.com.

- ABOUT THE FIRMWARE PACKAGE (LFP FILE)
- SHORT INSTRUCTIONS
- INSTALL AND UPGRADE
- DETAILED INSTRUCTIONS

ATTENTION! While the firmware is being upgraded, the normal operation mode is suspended as the receiver is switched to bootload mode. Signal processing is not performed. Do not interrupt the firmware upgrade. If any problem occurs, reboot the receiver and restart the process.

# 6.1. About the Firmware Package (LFP File)

The firmware files are packed in an LFP package. You need only this file to do the upgrade on your device.

- The package contains all the necessary components, binary, and other files; You do not have to get further files.
- There is a descriptor file in the package that contains each firmware with version number and a list showing the compatible devices. The descriptor is displayed after loaded the LFP file in the LDU.

# 6.2. Short Instructions

- Step 1. Get the firmware pack and the Lightware Device Updater (LDU) application.
- Step 2. Install the LDU application.
- Step 3. Establish the connection between the computer and the device(s).
- Step 4. Start the LDU and follow the instructions shown on the screen.

# 6.3. Install and Upgrade

#### Installation for Windows OS

INFO: The application can be installed under Windows XP or above.

Run the installer. If the User Account Control drops a pop-up message click Yes. During the installation you will be prompted to select the type of the installation:

Normal install	Snapshot install
Available for Windows and Mac OS X	Available for Windows
The installer can update only this instance	Cannot be updated
Only one updateable instance can exist	More than one different version
for all users	can be installed for all users

#### Comparison of install types

ATTENTION! Using the Normal install as the default value is highly recommended.

#### Installation for Mac OS X

INFO After the installation the Windows and the Mac application has the same look and functionality. This type of the installer is equal with the Normal install in case of Windows and results an updateable version with the same attributes.

Mount the DMG file with double clicking on it and drag the LDU icon over the Applications icon to copy the program into the Applications folder. If you want to copy the LDU into another location just drag the icon over the desired folder.

#### LDU Upgrade

Ŭ la
Information
Current version: 1.4.0b3
Update version: 1.5.0b8
Options
Check for updates automatically: 🥑
Remind me later: Next time
Proxy settings: SETUP
CHECK NOW UPDATE POSTPONE

- installer will start.

Step 1. Run the application. In the welcome screen click on the 🕐 button in the top right corner; the About window will appear. Click on the Check now button. The program checks the available updates on Lightware website and shows its version.

Step 2. Set the desired update settings in the Options section.

 If you do not want to check for the updates automatically, uncheck the circle, which contains the green tick.

 If you want to postpone the update, a reminder can be set with different delays from the drop down list.

 If the proxy settings traverse the update process, set the proper values then click the OK button.

Step 3. Press the Update button to download the new version; the

# 6.4. Detailed Instructions

#### 6.4.1. Establish the Connection

Make sure that the computer and the device are connected via USB. If you connect **Transmitter**, it must be in **Configuration** mode.

#### 6.4.2. Start the LDU and Follow the Instructions

After launching LDU the welcome screen will appear. Pressing the 📕 button a list will appear showing the supported devices. Click on the **Extender** button on the main screen.

LIGHTWARE	Lightware	Device Updater - 1.5.	.3b1			$\bigcirc \bigcirc \bigcirc \bigcirc \bigotimes$
		١	NELCON	NE!		
	т	his wizard will walk yo	ou through the proc	ess of updating the fir	mware	
		on your device	e. Please follow the p	rovided instructions.		
		Should you have any	questions or proble support@lightware	ms to report, contact e.com	us at:	
	25G HYBRID	Ģ	MATRIX	ŧ	EXTENDER	Ø

#### Step 1. Select the Package.

Click on the Browse button and select the ".lfp" file that will be used for the upgrade. Package information is displayed:

- General version info, creation date, short description,
- Devices which are compatible with the firmware,
- Components in the package with release notes.

Click on the Next button and follow the instructions.

LIGHTWARE	Lightware Device Updater - 1.5.3b1		?	$\ominus$ $\ominus$ $\otimes$
1. Select Package	2. Select Devices	3. Upgrade Devices	4. Finish	
Select a package on the c	computer			
D:\Documents\dp_opt_150.lfp				BROWSE
Package information				
General Devices	Components			
Package name: DP-0PT-150				
Version: p170112b0				
Company: Lightware Visual Er	ngineering			
Created by: Norbert Engi				
Creation date: 2017/01/12 18	:30			
Description: Display Port Opti	cal Extender Pair with USB Keyboard and Mouse			
ВАСК				NEXT

TIPS AND TRICKS: Files with ".lfp" extension are associated to LDU during installation. If you double click on the ".lfp" file, the application is launched, the package is loaded automatically and above screen is shown.

#### Step 2. Select the Device.

The following step is to select the desired device(s). The available and supported devices are searched and listed automatically. If the desired device is not listed, update the list by clicking the Refresh button. Select the desired devices: highlight them with a vellow cursor, then click OK.

G	DEVICE SELECTION	ON	$\otimes$
Select device interface Ethernet OSB			
Select devices from the list		Select A	MI
Added	Device Label	Serial No.	
	DP-OPT-RX150	12440144	
HELP	REFRESH	OK CANCEL	)

A tick mark can be seen in the Added column if the device was added by the user previously.

#### **Firmware Components**

The firmware components of the selected devices are listed on the following screen: installed and update versions. (Update version will be uploaded to the device.)

LIGHTWARE	Lightware Device Update	er - 1.5.3b1
1. Select Package	2. Select Devices	3. Upgrade D
Review the list of selected Selected package: D:\Docur	I devices nents\dp_opt_150.lfp	
DP-OPT-RX150 (SN: 12 Connection: USB, DP-OPT-F	<b>440144)</b> X150	
Firmware components		
Firmware		Installed version
DP-OPT-TX150 ARM Firm DP-OPT-RX150 FPGA Firm	vare ware	1.1.11b0 r551 1.1.11b0 r546
ВАСК	ADD DEVICE	E REMOVE DEVICE

Add a device by clicking on the Add device button. The previous screen will be shown; select the desired device(s) and click on OK. Remove a device by selecting it (highlight with yellow) and click on Remove device button, or click on Remove all button to empty the list.

Enabling Factory reset will perform factory default values for all settings in the device. The following cases may appear:

- Enabled by user: all settings will set to factory default values.
- Disabled by user: your settings will be saved and restored after upgrading.
- Enabled by default and not changeable by user: firmware upgrade must perform a factory reset to apply all changes coming with the new firmware version.

Click on the Next button to continue.

_	$\bigcirc \bigcirc $
evices 4. Finish	
Factory reset all devices 🔍	Remove up-to-date
Factory reset	LESS
	REFRESH
Update version	
1.1.11b1 r573 1.1.11b0 r546	Update available Up to date
REMOVE ALL	NEXT .::

#### Step 3. Upgrade the device.

Click on the Start button to continue.



A window will pop up before starting upgrading the device; confirm by the **OK** button or **Cancel** to stop the process.

When you confirmed the upgrade process is started.

Details button opens a new window where the process is logged.

		$\bigcirc$	Θ	6	$\otimes$
evices	4. Finish				
		_	_	_	_
Status				Log	
40%				VIEW	
				NEXT	

#### Step 4. Finish.

If the upgrade of a device is finished, the log can be opened by the View button on the right When all the tasks are finished, a window appears. Click **OK** to close and **Next** to display the summary page.

**Repeat** button starts the process again with the selected device(s). **Open logs** button opens the temporary folder where the logs can be found. **Export logs** by saving the files as a zipped file.



Press **Exit** to close the program.

If the upgrade failed, the progress bar of the device is changed to red; restart the devices and repeat the process.

**ATTENTION!** However the device is rebooted after the firmware upgrade, switching it off and on again is recommended.



24

Symptom	Root cause	
	General video signa	al
Picture is not displayed or distorted	Video connectors are loose	1
	Another port is selected in the source/display device	0,
	When adaptor cable is applied: the source port does not support the Dual-mode	E
	The monitor is not able to display the desired image resolution	i
	Protected image is extended to a non-HDCP capable device	     
	The fiber optical connector is not plugged or dirty	r
	Audio probl	er
No audio is present	Not the right interface is selected in the source device	
	The audio output is muted in the source	0
	USB proble	m
Extended USB device does not work	The desired device is not connected	t
	The Transmitter is in Configuration mode	l t
	Not supported USB device is connected	t s
	The USB device is not supported by the source computer	(
Local USB device does not work	The USB device is not supported by the source computer	0

# 7

# Troubleshooting

Usually, if the system seems not to transport the signal as expected, the best strategy for troubleshooting is to check signal integrity through the whole signal chain starting from source side and moving forward to receiver end.

#### Action

#### problems

Make sure the connectors fit well.

Select the desired/connected port.

Extend the picture to a DisplayPort capable display device.

Select another display device or reduce the mage resolution.

f the monitor does not support displaying HDCP-encrypted image content try to disable the HDCP (if the content allows).

Check and clean the connectors carefully if necessary.

#### ns

f the source is a computer make sure the audio is embedded in the video stream and not switched to an analog output.

Check the source device settings.

#### าร

Check the cable connections; pay attention to the USB HUB if it was installed.

In this case only one USB HID device is transmitted. Switch the Transmitter to Transparent mode if possible.

Only USB HID devices can be extended from the Transmitter to the Receiver. Check if it is supported.

Check the device by plugging in the computer directly.

Check the device by plugging in the computer directly.



# **Technologies**

The following sections contain descriptions and useful technical information how the devices work in the background. The content is based on experiences and cases we met in the practice. These sections help to understand features and technical standards like the followings:

- HDCP MANAGEMENT
- DISPLAYPORT

# 8.1. HDCP Management

Lightware Visual Engineering is a legal HDCP adopter. Several functions have been developed which helps to solve HDCP related problems. Complex AV systems often have both HDCP and non-HDCP components. The devices allow transmitting HDCP encrypted and unencrypted signals. The devices will be still HDCP compliant as they will never output an encrypted signal to a non-HDCP compliant display device. If an encrypted signal is switched to a non-compliant output, a red screen alert or muted screen will appear.

#### 8.1.1. Protected and Unprotected Content

Many video sources send HDCP protected signal if they detect that the sink is HDCP capable - even if the content is not copyrighted. This can cause trouble if an HDCP capable device is connected between the source and the display. In this case, the content cannot be viewed on non-HDCP capable displays and interfaces like event controllers. Rental and staging technicians often complain about certain laptops. which are always sending HDCP encrypted signals if the receiver device (display, matrix router, etc.) reports HDCP compliancy. However, HDCP encryption is not required all the time e.g. computer desktop image, certain laptops still do that.

To avoid unnecessary HDCP encryption, Lightware introduced the HDCP enabling/disabling function: the HDCP capability can be disabled in the Lightware device. If HDCP is disabled, the connected source will detect that the sink is not HDCP capable, and turn off authentication.

#### 8.1.2. Real-life Examples

#### Sink with DisplayPort

All the devices are HDCP-compliant, no manual setting is required, both protected and unprotected content is transmitted and displayed on the sink.



#### HDCP-compliant Sink (HDMI/DVI)



## Non-HDCP Compliant Sink (HDMI/DVI) 1.

The non-HDCP compliant display device is connected to the receiver through a passive DVI/HDMI adaptor. Some sources (e.g. computers) always send HDCP encrypted signals if the receiver device reports HDCP compliancy, however HDCP encryption is not required all the time (e.g. computer desktop image). If the HDCP is enabled in the extenders, the image will not be displayed.



content cable

On DP-OPT extenders 'HDCP enable' function can be disabled (HDCP LED is dark), thus the source can be forced to send non-encrypted signal. Since the image content is unprotected, the source will send the signal and the sink will display the image.

#### Non-HDCP Compliant Sink (HDMI/DVI) 2.

The layout is the same as in previous case: non-HDCP compliant display device is connected to the receiver. Now the difference is that the content is protected, thus the source is sending encrypted signal. In this case the source does not send any signal because it detects non-compliant system.

Encrypted signal Protected DisplayPort DP-OPTcontent cable

The display device will show muted screen or pop up an error message that the sink is not HDCP-compliant. The solution is to replace the display device to a HDCP-capable one.

The display device is connected to the receiver through a passive DVI/ HDMI adaptor. The sink is HDCP-compliant, so the situation is similar then in first case: no manual setting is required, both protected and unprotected content transmitted and displayed.

			Non-ei si	ncrypted gnal	
P-OPT- X150	Fiber optical cable	DP-OPT- RX150	DP cable	HDMI adaptor	Non-HDCP compliant sink



# 8.2. DisplayPort

DisplayPort is a widely spread audio/video interface standard designed by VESA (Video Electronics Standard Association) in 2006. The aim was to create such an interface that would be the connection between graphic cards and display devices. The standard is available and free thus it can be implemented widely, which could help replacing the previously used interfaces, such as VGA or DVI.

Lightware's DP-OPT extenders are designed according to DisplayPort standard 1.1a. The maximum allowed bandwidth is 10.8 Gbps, which means e.g. 2560x1600 pixel resolution at 60 Hz or 4096x2400 pixels at 30 Hz. Color depth until 16 bits per color and 8-channel embedded LPCM audio is supported.

#### 8.2.1. Dual Mode

Mentioned standard was designed to support HDMI/DVI display devices too. If the sink is assembled with DVI or HDMI input connector, it can be connected to a dual mode DisplayPort source by a passive adaptor (DP++). In this case, source switches to DVI/HDMI mode and the signal is changed to be in line with DVI/HDMI requirements.

INFO: Most of the sources assembled with DisplayPort supports Dual mode, but if you are not sure check the documentation of your device.

#### **Passive adaptor**

Display device with HDMI or DVI connector can be connected by a passive DP-HDMI or DP-DVI adaptor to the source. The passive adaptor has two functions: sending a sign to the source if DVI or HDMI signal is required, and doing level shifting from +3.3V to +5V. The source switches to DVI/HDMI mode and sends the proper signal.



**DP-DVI and DP-HDMI Passive Adaptors** 

INFO: More information about adaptors can be found in VESA DisplayPort Interoperability Guideline (www.displayport.org).

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# Appendix

- SPECIFICATIONS
- MECHANICAL DRAWINGS
- FURTHER INFORMATION

# 9.1. Specifications

#### General

Compliance	CE
EMI/EMC	EN 55035:2017, EN 55032:2015
Safety	EN 60065:2014, Class II
Warranty	3 years
Operating temperature	0°C ~ +55°C
Humidity	10 ~ 90% RH
Power source	100-240 V AC; 50~60 Hz

#### Power

Power supplyExternal power ada	ptor
Power adaptorInput 100-240V AC 50/60Hz, Output 5V DC	;, 2A
Power consumption (TX150) 2.75W (	typ)
3W (max., without USB extens	ion)
3.1W (typ, with USB extens	ion)
8.2W (max., with 2x500mA for local USB device	ces)
Power consumption (RX150) 3.25W (	typ)
3.5W (max., without USB extens	ion)
	ion)

#### Enclosure

Material	Solid aluminum body
Dimensions (mm)	W110 x D95 x H18
Dimensions (inch)	W4.3 x D3.7 x H0.7
Net weight	300g / unit

#### Connectors / ESD protection (HBM EIA/JESD22-A114F)

Video in / out Standard	DisplayPort 20-pole connector / 8 kV
Optical fiber in/out	SC receptacle / 8 kV
USB port for devices	USB-A receptacle / 4 kV
USB port for control	USB Mini-B receptacle / 4 kV
Power connector	DC connector (1.35 mm pin) / 2 kV

#### Digital video signal

Digital viaco signal
Standard
Color depth
Date rates 1.62 / 2.7
Video delay
Max resolution at 60 H
Max resolution at 30 H
Max resolution at 120 I
HDCP pass through
Optical
Fiber type
Laser wavelengths
Laser class specification
Transmitter output OM
Receiver OMA* sensitiv
Transmission distance
*OMA: Optical Modulat
USB support
USB control (TX150: la
USB control (RX150: la

USB control (RX150: lal Local USB ports (TX15 Extended USB ports (R

DisplayPort 1.1a (Dual-mode)
24, 30, 36, 48 bits deep color
7 Gbps (1.65 Gbps /lane), max. 10.8 Gbps total
0 frame
Hz 2560x1600 pixels
Hz4Kx2K, 4096x2400 pixels
) Hz 1920x1080 pixels, 24 bit
Supported

50/125 SC Multimode (preferred)
High speed lanes: 778; 800; 825; 850 nm
Low speed lanes: 911; 980 nm
on Class 3R
1A*6.25 dBm (worst case)
vity14.25 dBm (worst case)
e 1100 meters (using OM4 50/125 fiber)
tion Amplitude

abelled 'CPU')	USB 2.0
abelled 'Service').	USB 2.0
50)	USB 2.0 HiSpeed 480 Mbps
RX150)	USB HID

## 9.2. Mechanical Drawings

The dimensions are in mm.

Front View

#### Rear View





Top View

#### **Bottom View**



Left Side View



# 9.3. Further Information

#### **Limited Warranty Statement**

1. Lightware Visual Engineering LLC (Lightware) warrants to all trade and end user customers that any Lightware product purchased will be free from manufacturing defects in both material and workmanship for three (3) years from purchase unless stated otherwise below. The warranty period will begin on the latest possible date where proof of purchase/delivery can be provided by the customer. In the event that no proof can be provided (empty 'Date of purchase' field or a copy of invoice), the warranty period will begin from the point of delivery from Lightware.

1.1. 25G and MODEX product series will be subject to a seven (7) year warranty period under the same terms as outlined in this document.

1.2. If during the first three (3) months of purchase, the customer is unhappy with any aspect of a Lightware product, Lightware will accept a return for full credit.

1.3. Any product that fails in the first six (6) months of the warranty period will automatically be eligible for replacement and advanced replacement where available. Any replacements provided will be warranted for the remainder of the original unit's warranty period.

1.4. Product failures from six (6) months to the end of the warranty period will either be repaired or replaced at the discretion of Lightware. If Lightware chooses to replace the product then the replacement will be warranted for the remainder of the original unit's warranty period.

2. The above-stated warranty and procedures will not apply to any product that has been:

2.1. Modified, repaired or altered by anyone other than a certified Lightware engineer unless expressly agreed beforehand.

2.2. Used in any application other than that for which it was intended.

2.3. Subjected to any mechanical or electrical abuse or accidental damage.

2.4. Any costs incurred for repair/replacement of goods that fall into the above categories (2.1., 2.2., 2.3.) will be borne by the customer at a pre-agreed figure.

3. All products to be returned to Lightware require a return material authorization number (RMA) prior to shipment and this number must be clearly marked on the box. If an RMA number is not obtained or is not clearly marked on the box, Lightware will refuse the shipment.

3.1. The customer will be responsible for in-bound and Lightware will be responsible for out-bound shipping costs.

3.2. Newly repaired or replaced products will be warranted to the end of the originally purchased products warranty period.

Rev.	Release date	Changes	Editor
1.0	01-10-2013	Initial version	Laszlo Zsedenyi
1.1	25-11-2014	Firmware upgrade process, Lightware Device Updater and Lightware Device Controller added	Laszlo Zsedenyi
1.2	19-02-2015	DisplayPort connector pin assignments corrected	Laszlo Zsedenyi
1.3	15-12-2015	Safety instructions updated, CE page pulled out	Laszlo Zsedenyi
1.4	06-10-2016	Minor updates to the latest LDC and LDU software, updated warranty info	Tamas Forgacs
2.0	13-03-2018	New document format introduced; latest SW and FW editions added.	Laszlo Zsedenyi
2.1	30-10-2018	1080p120 Hz signal support info added.	Laszlo Zsedenyi

**Contact Us** 

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